Forcepoint Accessibility Conformance Report

VPAT® Version 2.0 – October 2017

Forcepoint Next-Generation Firewall 6.10



Report

Forcepoint May 12, 2021 Forcepoint Public

Forcepoint Next-Generation Firewall and Forcepoint NGFW Security Management Center

Contact information

csather@forcepoint.com

Evaluation methods used

Manual testing methods were used when evaluating this product.

Application standards/guidelines

This report covers the degree of conformance for the following accessibility standard/guideines.

Standard/Guideine	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at http://www.Section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurementof ICT products and services in Europe, at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- → Supports: The functionality of the product has at least one method that meets the criterion withoutknown defects or meets with equivalent facilitation.
- → **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- → Does Not Support: The majority of product functionality does not meet the criterion.
- → Not Applicable: The criterion is not relevant to the product.
- → Not Evaluated: The product has not been evaluated against the criterion. This can be used only inWCAG 2.0 Level AAA.
- → Bulleted List (arrows)
- → Use Bullet Style Arrow style

WCAG 2.0 Report

The terms used in the Conformance Level information are defined as follows:

- → EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-WebSoftware (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- → Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Table 1: Success Criteria, Level A

Table 1: Success Criteria, Level A		
Criteria	Conformance Level	Remakes and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.2.1 (Web) 10.2.1 (Non-web Document) 11.2.1.1 (Software) 11.2.2.1 (Closed Functionality Software) 11.6.2 (Authorig Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Support with exceptions	An exception is noted because the application uses tool tips to display text. Tool tips are supported by both the underlying operating system and accessibility tools, such as screen reader software.
1.2.1 Audio-only and video-only (Pre-recorded) (Level A) Also applies to: EN 301 549 Criteria 9.2.2 (Web) 10.2.2 (Non-web Document) 11.2.1.2 (Software) 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	Audio and video content is not present.
1.2.2 Captions (Pre-recorded) (Level A) Also applies to: EN 301 549 Criteria 9.2.3 (Web) 10.2.3 (Non-web Document) 11.2.1.3 (Software) 11.2.2.3 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	Audio and video content is not present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.2.4 (Web) 10.2.4 (Non-web Document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	Audio and video content is not present.

1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.2.7 (Web) 10.2.7 (Non-web Document) 11.2.1.7 (Software) 11.2.2.7 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Does not support	Programmatic detemination is not supported. Most fields do not indicate that they are required until after an attempted commit.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.2.8 (Web) 10.2.8 (Non-web Document) 11.2.1.8 (Software) 11.2.2.8 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)602.3 (Support Documents)	Does not support	Programmatic detemination is not supported.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.2.9 (Web) 10.2.9 (Non-web Document) 11.2.1.9 (Software) 11.2.2.9 (Closed Software) – Does notapply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	The application does not use shape, size, visual location, orientation, or sound to conveymeaning.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.2.10 (Web) 10.2.10 (Non-web Document) 11.2.1.10 (Software) 11.2.2.10 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports with exceptions	The application uses color as a method of drawing attention and not as the only means of conveying information. When the mouse focus is placed on a colored patch or menu item, an appropriate text message or tool tip (a common graphical user interface function) is displayed for use by accessibility tools.

4.4.2 Audia Cantral / Laural A		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.2.11 (Web) 10.2.11 (Non-web Document) 11.2.1.11 (Software) 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	The application does not use audio.
2.1.1 Keyboard (Level A) Also applies to:	Does not support	While the standard operation system keyboard shortcuts are applicable and discernible, the application itself provides very limited keyboard only functionality.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.16 (Web) 10.2.16 (Non-web Document) 11.2.1.16 (Software) 11.2.2.16 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Doccuments)	Supports	When keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only akeyboard interface.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.17 (Web) 10.2.17 (Non-web Document) 11.2.1.17 (Software) 11.2.2.17 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	No timed inputs are required.

2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.18 (Web) 10.2.18 (Non-web Document) 11.2.1.18 (Software) 11.2.2.18 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	The application does not use moving, blinking, or scrolling information. Auto-updating of information can be paused.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.19 (Web) 10.2.19 (non-web document) 11.2.1.19 (Software) 11.2.2.19 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	This application does not contain anything that flashes more than three times in any one second perio
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.20 (Web) 10.2.20 (Non-web Document) – Does not apply 11.2.1.20 (Software) – Does not apply 11.2.2.20 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documnets) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Documents) – Does not apply to non-web docs	Supports	The application limits the informative content to a single block per page.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.21 (Web) 10.2.21 (Non-web Document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) - Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	All pages within the application have informative titles.

2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.22 (Web) 10.2.22 (Non-web Document) 11.2.1.22 (Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	Tab order is meaningful and maintained for pages and dialogs.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.23 (Web) 10.2.23 (Non-web Document) 11.2.1.23 (Software) 11.2.2.23 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	The purpose of each link can be determined from the link text alone or from hover text.
3.1.1 Language of Page (Level A) Also applies to:	Does not support	Programmatic determination is not supported.
3.2.1 On Focus (Level A) Also applies to:	Supports	Components that receive focus will not trigger an action or change of context.

3.2.2 On Input (Level A) Also applies to:	Supports	A change of context within the application will only occur when it is obvious to the user (that is, when you click the Save or Cancel button, or create a new element with the New action).
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.2.33 (Web) 10.2.33 (Non-web Document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	When an error occurs, the item that is error is identified and the error is described to the user in text and often with a visual indicator on the page itself.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.2.34 (Web) 10.2.34 (Non-web Document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	All fields have a corresponding informative label. Many components also have additional information displayed as a over tool tip.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.2.37 (Web) 10.2.37 (Non-web Document) 11.2.1.37 (Software) 11.2.2.37 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	This is not an application that uses a mark-up language.

4.1.2 Name, Role, Value (Level A)		
Also applies to:		
 EN 301 549 Criteria 		
• 9.2.38 (Web)		
 10.2.38 (Non-web Document) 		
 11.2.1.38 (Software) 		
 11.2.2.38 (Closed Software) – Does not apply 	Does not support	The application does not make use of
11.6.2 (Authoring Tool)	Does not support	an accessibility API.
12.1.2 (Product Documents)		
 12.2.4 (Support Documents) 2017 Section 508 		
501 (Web)(Software)		
504.2 (Authoring Tool)		
602.3 (Support Documents)		

Table 2: Success Criteria, Level AA

Table 2: Success Criteria, Level AA		
Criteria	Conformance Level	Remakes and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.2.5 (Web) 10.2.5 (Non-web Document) 11.2.1.5 (Software) 11.2.2.5 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	The application does not utilize live audio.
1.2.5 Audio Description (Pre-recorded) (Level AA) Also applies to: EN 301 549 Criteria 9.2.5 (Web) 10.2.6 (Non-web Document) 11.2.1.6 (Software) 11.2.2.6 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Not applicable	The application does not utilize pre-recorded audio.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.2.12 (Web) 10.2.12 (Non-web Document) 11.2.1.12 (Software) 11.2.2.12 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports with expections	Test method: Color Contrast Analyser The primary working area of the application meet the contrast standards, but some of the non-working areas such as titles on tabs do not.

1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.2.13 (Web) 10.2.13 (Non-web Document) 11.2.1.13 (Software) 11.2.2.13 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Does not support	The application does not allow for resizing of text without the use of assistive technology.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.2.14 (Web) 10.2.14 (Non-web Document) 11.2.1.14 (Software) 11.2.2.14 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	The application does not use images of text where actual text is not available.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 10.2.24 (Non-web Document) – Does not apply 11.2.1.24 (Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply to 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Documents) – Does not apply to non-web documents	Supports	Pages can be located by traversing menus and there is also a search capability which can be used to access the pages directly.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.25 (Web) 10.2.25 (Non-web Document) 11.2.1.25 (Software) 11.2.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	Descriptive headings and labels are provided.

2.4.7 Focus Visible (Level AA) Also applies to:	Supports	The application will indicate the element that has focus through visual means by highlighting the area around it.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.2.28 (Web) 10.2.28 (Non-web Document) 11.2.1.28 (Software) – Does not apply 11.2.2.28 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Does not support	Programmatic determination is not supported.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.2.31 (Web) 10.2.31 (Non-web Document) – Does not apply 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Documents) – Does not apply to non-web documents	Supports	The application uses a consistent presentation and layout among screens.
 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.2.32 (Web) 10.2.32 (Non-web Document) – Does not apply 11.2.1.32 (Software) – Does not apply 11.2.2.32 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Documents) – Does not apply to non-web docs 	Supports	The application keeps identification consistent through the use of common icons and labels.

3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.2.35 (Web) 10.2.35 (Non-web Document) 11.2.1.35 (Software) 11.2.2.35 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Documents) 12.2.4 (Support Documents) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Documents)	Supports	The application will provide a suggested resolution to an error when possible.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: • EN 301 549 Criteria • 9.2.36 (Web) • 10.2.36 (Non-web Document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Documents) • 12.2.4 (Support Documents) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Documents)	Supports	. The application does not allow for financial transactions.

Table 3: Success Criteria, Level AAA

Note: The application has not been evaluated for WCAG level AAA coformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remakes and Explanations
302.1 Without vision	Does not support	There are many functions that cannot be completed via the keyboard because the user interface controls do not provide enough information to the screen readers.
302.2 With limited vision	Supports	The application will work with assistive technologies that provide magnification.
302.3 Without perception of color	Supports	The application uses color as a means of drawing attention and not as the only means of conveying information.
302.4 Without hearing	Supports	The application does not include audio.
302.5 With limited hearing	Suports	The application does not include audo.
302.6 Without speech	Supports	User speech is not required for operation.
302.7 With limited manipulation	Supports	The application supports standard input mechanisms.
302.8 With limited reach and strength	Supports	The application supports standard input mechanisms.
302.9 With limited langauge, cognititve and learning abilities	Supports	The application uses standard interface mechansims that would be familiar to most individuals.

Chapter 4: Hardware

Note: This section is not relevant for this product. This is a software application.

Chapter 5: Software

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Criteria	Conformance Level	Remakes and Explanations
501.1 Sope – incorporatin of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section.
502 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required.
502.2.1 User control of accessibility features	Not applicable	The application is not a platform.
502.2.2 No disruption of accessibility feature	Supports	The application does not disable or disrupt accessibility features of the Miscrosoft Windows operating system and assistive technologies.
502.3 Accessibility servies	Heading cell – no response required	Heading cell – no response required.
502.3.1 Object information	Does not support	The application provides very limited programmatic exposure.
502.3.2 Modification of object information	Does not support	The application provides very limited programmatic exposure.
502.3.3 Row, column and headers	Does not support	The application provides very limited programmatic exposure.
502.3.4 Values	Does not support	The application provides very limited programmatic exposure.
502.3.5 Modification of values	Does not support	The application provides very limited programmatic exposure.
502.3.6 Label relationships	Does not support	The application provides very limited programmatic exposure.
502.3.7 Hierarchical relationships	Does not support	The application provides very limited programmatic exposure.
502.3.8 Text	Does not support	The application provides very limited programmatic exposure.
502.3.9 Modifications of text	Does not support	The application provides very limited programmatic exposure.
502.3.10 List of actions	Does not support	The application provides very limited programmatic exposure.
502.3.11 Actions on objects	Does not support	The application provides very limited programmatic exposure.
502.3.12 Focus cursor	Does not support	The application provides very limited programmatic exposure.
502.3.13 Modification of focus cursor	Does not support	The application provides very limited programmatic exposure.
502.3.14 Event Notification	Does not support	The application does not make changes in a component's state(s), value, name, description, or boundary, available to assistive technology.
502.4 Platform accessibility features	Not applicable	Heading cell – no response required.
503 Applications	Heading cell – no response required	Heading cell – no response required.
503. 2 User preferences	Supports	The application does not override user selected preference settings.
503.3 Alternative user interface	Not applicable	No alternative user interfrace is provided.
503.4 User controls for capations and audio description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption controls	Not applicable	The application does not include audio.
503.4.2 Audio description controls	Not applicable	The application does not include audio.
504 Authroing tools	Heading cell – no response required	Heading cell – no response required
504.2 Content creating or editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section.

504.2.1 Preservation of information provided for acceesiblity in format conversion	Not applicable	The application is not an authoring tool.
504.2.2 PDF export	Not applicable	The application is not an authoring tool.
504.3 Prompts	Not applicable	The application is not an authoring tool.
504.4 Templates	Not applicable	The application is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remakes and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required.
602 Support documentation	Heading cell – no response required	Heading cell – no response required.
602.2 Accessibility and compatibility features	Does not support	The application does not contain built-in accessibility and compatibility features.
602.3 Electronic support documentation	See WCAG 2.0 section	See information in WCAG section.
602.4 Alterante formats for non-electronic support documention	Supports	Product support documentation is available in electronic portable document format (PDF) and HTML format is included in the application. Standard operating system accessibility features can be used ro render the PDFs in alternative formats, such as text-to-speech readers.
603 Support services	Heading cell – no response required	Heading cell – no response required.
603.2 Information on accessibility and compatibility features	Does not support	The application does not contain built-in accessibility and compatibility features.
603.3 Accommodation of communication needs	Supports	Technical support is available by telephone, web and email.

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Chapter 4: 4.2 Functional Performance Statements (FPS)

Criteria	Conformance Level	Remakes and Explanations
4.2.1 Usage without vision	Does not support	There are many functions that cannot be completed by the keyboard because the user interface controls do not provide enough information to the screen readers.
4.2.2 Usage with limited visions	Supports	The application will work with assistive technologies that provide magnification.
4.2.3 Usage without perception of color	Supports	The application uses color as a means of drawing attention and not as the only means of conveying information.
4.2.4 Usage without hearing	Supports	The application does not include audio.
4.2.5 Usage with limited hearing	Supports	The application does not include audio.
4.2.6 Usage without vocal capability	Supports	User speech is not required for operation.
4.2.7 Usage with limited manipulation or strength	Supports	The application supports standard input mechanisms.
4.2.8 Usage with limited reach	Supports	The application supports standard input mechanisms.
4.2.9 Minimize photosensitive seizure triggers	Supports	There are no blinking texts, objects or other elements that violate this requirement.
4.2.10 Uage with limited cognition	Supports	The application uses standard interface mechanisms that would be familiar to most individuals.
4.2.11 Privacy	Supports	The application does not make use of a user's personal information.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remakes and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required.
5.1.2 General	Heading cell – no response required	Heading cell – no response required.
5.1.2.1 Closed functionality	See 5.2 through 13	See information 5.2 through 13.
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information 5.1.3 through 5.1.6.
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required.
5.1.3.1 General	Not applicable	The application does not have closed functionality.
5.1.3.2 Auditory output delivery including speech	Not applicable	The application does not have closed functionality.
5.1.3.3 Auditory output correlation	Not applicable	The application does not have closed functionality.
5.1.3.4 Speech output user control	Not applicable	The application does not have closed functionality.
5.1.3.5 Speech output automatic interrpution	Not applicable	The application does not have closed functionality.
5.1.3.6 Speech output for non-text content	Not applicable	The application does not have closed functionality.
5.1.3.7 Speech output for video information	Not applicable	The application does not have closed functionality.
5.1.3.8 Masked entry	Not applicable	The application does not have closed functionality.
5.1.3.9 Private access to personal data	Not applicable	The application does not have closed functionality.
5.1.3.10 Non-interfering audio output	Not applicable	The application does not have closed functionality.
5.1.3.11 Private listening	Not applicable	The application does not have closed functionality.
5.1.3.12 Speaker volume	Not applicable	The application does not have closed functionality.
5.1.3.13 Volume reset	Not applicable	The application does not have closed functionality.
5.1.3.14 Spoken languages	Not applicable	The application does not have closed functionality.
5.1.3.15 Non-visual error identification	Not applicable	The application does not have closed functionality.
5.1.3.16 Receipts, tickets and transactional outputs	Not applicable	The application does not have closed functionality.
5.1.4 Functionality closed to text enlargement	Not applicable	The application does not have closed functionality.
5.1.5 Visual output for auditory information	Not applicable	The application does not have closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required.
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information 5.1.3.1 through 5.1.3.16.
5.1.6.2 Input focus	Not applicable	The application does not have closed functionality.
5.2 Activation of accessibility features	Not applicable	The application has no specific accessibity features.
5.3 Biometrics	Supports	The application doesn not make use of biometric characteristics.
5.4 Preservation of accessibility information during conversion	Not applicable	The application has no specific accessibity features.

5.5 Operable parts	Heading cell – no response required	Heading cell – no response required.
5.5.1 Means of operation	Not applicable	This is a software application, and it does not have operable parts.
5.5.2 Operable parts discernibility	Not applicable	This is a software application, and it does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required.
5.6.1 Tactile or auditory status	Not applicable	This is a software application, and it does not have locking or toggling mechanisms.
5.6.2 Visual status	Not applicable	This is a software application, and it does not have locking or toggling mechanisms.
5.7 Key repeat	Not applicable	This application does not have built-in key repeat functionality.
5.8 Double strike key acceptance	Not applicable	This is a software application, and it does not have specific hareware associated with it.
5.9 Simultaneous user actions	Supports	The application does not require simultaneous user actions.

Chapter 6: ICT With Two-Way Voice Communication

Note: This section is not relevant for this product. The application does not support tow-way voice communication.

Chapter 7: ICT With Vodep Capabilities

Note: This section is not relevant for this product. The application does not include video capabilities.

Chapter 8: Hardware

Note: This section is not relevant for this product. This is a software application.

Chapter 9: Web (See WCAG 2.0 Section)

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remakes and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required.
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required.
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section.
10.2.39 Captions positioning	Not applicable	The application does not contain multimedia content.
10.2.30 Audio description timing	Not applicable	The application does not contain multimedia content.

Chapter 11: Software

Criteria	Conformance Level	Remakes and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section.
11.2.2 Software success scriteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section.
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required.
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required.
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required.

interface 11.3.2.2 Platform accessibility serive support for assistive technologies 11.3.2.3 Use of accessibility services 11.3.2.4 Assistive technology	11.3.2.17 See 11.3.2.5 through 11.3.2.17 Does not support Not applicable Does not support Does not support	See information 11.3.2.5 through 11.3.2.17. See information 11.3.2.5 through 11.3.2.17. The application does not make use of accessibility services. The application is not asstistive technology. The application provides very limited programmatic exposure.
for assistive technologies 11.3.2.3 Use of accessibility services 11.3.2.4 Assistive technology	11.3.2.17 Does not support Not applicable Does not support	The application does not make use of accessibility services. The application is not asstistive technology. The application provides very limited programmatic exposure.
11.3.2.4 Assistive technology	Not applicable Does not support	accessibility services. The application is not asstistive technology. The application provides very limited programmatic exposure.
Ü,	Does not support	The application provides very limited programmatic exposure.
		programmatic exposure.
11.3.2.5 Object information	Does not support	
11.3.2.6 Row, column and headers		The application provides very limited programmatic exposure.
11.3.2.7 Values	Does not support	The application provides very limited programmatic exposure.
11.3.2.8 Parent-child relationships	Does not support	The application provides very limited programmatic exposure.
11.3.2.10 Text	Does not support	The application provides very limited programmatic exposure.
11.3.2.11 List of available actions	Does not support	The application provides very limited programmatic exposure.
11.3.2.12 Execution of available actions	Does not support	The application provides very limited programmatic exposure.
11.3.2.13 Tracking of focus and selection attributes	Does not support	The application provides very limited programmatic exposure.
11.3.2.14 Modification of focus and selection attributes	Does not support	The application provides very limited programmatic exposure.
11.3.2.15 Chagne notification	Does not support	The application does not make changes in a component's state(s), value, name, description, or boundary, available to assistive technology.
11.3.2.16 Modifications of status and properties	Does not support	The application provides very limited programmatic exposure.
11.3.2.17 Modifications of values and text	Does not support	The application provides very limited programmatic exposure.
11 / Lincumented acceptibility ligade	Heading cell – no response required	Heading cell – no response required.
11.4.1 User control of accessibility features	Not applicable	The application is not a platform.
11.4.2 No disruptions of accessibility features	Supports	The application does not disable or disrupt accessibility features of the Microsoft Windows operating system and assistive technologies.
11.5 User preferences	Supports	The application does not override user-selected preference settings.
	Heading cell – no response required	Heading cell – no response required.
	Heading cell – no response required	Heading cell – no response required.
authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section.
information in transformations	Not applicable	This application is not an authoring tool.
·	Not applicable	This application is not an authoring tool.
11.6.5 Templates	Not applicable	This application is not an authoring tool.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remakes and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required.
12.1.1 Accessibility and compatibility features	Does not support	The application does not contain built-in accessibility and compatibility features.
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section.
12.2 Support services	Heading cell – no response required	Heading cell – no response required.
12.2.2 Information on accessibility and compatibility features	Does not support	The application does not contain built-in accessibility and compatibility features.
12.2.3 Effective communication	Supports	Technical support is available by telephone, web and email.
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section.

Chapter 13: Providing Relay or Emergency Service Access

Note: This section is not relevant for this product. The application does not provide relay or emergency service access.

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