Forcepoint Implementation Datasheet

Package: Forcepoint NGFW Advanced - Remote

Part Number: NGFWIMHC

Forcepoint

Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of the Forcepoint NGFW solution (the "Products"), Forcepoint offers the following implementation services package ("Package"). This Package identifies some of the activities typically involved with the implementation of Products.

Deliverables and Responsibilities

Detailed Statement of Services:
Forcepoint employees, agents, and/or contractors ("Services Personnel") will assist Subscriber with the performance of the following activities with respect to the Products in accordance with Forcepoint recommended engineering practices ("Services"):

Pre-Implementation
- o Services Kick-off call between Subscriber and Services Personnel
  - Review scope of Package
  - Establish Services schedule
  - Confirm critical use case
  - Customer to provide relevant network diagram/architecture to support implementation plan
- o Discovery and Design
  - Review of the current network topology
  - Review of the current firewall policies and optimization considerations
  - Review of up to 50 NAT rules and up to 20 VPN connections
  - Review of Access Policy
  - Review of Inspection Policy
  - Review of any zone requirements and limitations

Implementation of the Product
- o Services Personnel will assist the Subscriber with the implementation of the Product within one (1) Subscriber's environment, as follows:
- o SMC or SMC HA Build and Installation
  - SMC or SMC HA will be installed and configured to policy ready status
  - SMC or SMC HA will be upgraded to latest general release code
  - License creation and install
- o Firewall Installation and Base Configuration
  - Define up to 4 single NGFW engines or 2 two-node Cluster
  - Configuration zones for WAN, LAN, and DMZ
  - Establish NGFW engine to SMC communication
- o NGFW Engine Configuration
  - Deploy Standard Inspection Policies
  - Select one of the following:
    - Import existing configuration from supported platform via migration tool or
    - Develop from scratch configuration limited to:
      - o Up to 20 routes
      - o Up to 100 host elements
      - o Up to 20 VPNs
      - o Up to 24 copper interfaces or 12 fiber interfaces
      - o Up to 100 rules
      - o Up to 50 NAT rules (if applicable)
- o Build and configure one of the following options:
  - Single node FUID environment
    - Install DC Agent
    - Install FUID Server
    - Connect FUID to Active Directory
    - Create NGFW FUID policies
    - Configure NGFW-FUID binding for user identification
  - ECA Server environment

Functional Testing and Knowledge Transfer
- o During the course of the engagement, Services Personnel will provide informal knowledge transfer to the Subscriber and perform functional testing, including:
  - Connectivity Testing (if necessary)

- Rerouting of incoming traffic and outgoing traffic to new NGFWs
        - Verify customer SMC access
        - Configure Active Directory Integration (if applicable)
        - Discuss the Migration Strategy
    - Production Migration
        - Scheduling and communications for cutover
        - Cutover of firewalls to Forcepoint NGFWs
    - Perform overall system review
    - Perform any final project closure open items
  - Services Personnel will use commercially reasonable efforts to assist with the troubleshooting and correcting of obstacles identified during the Services

Services Closure Meeting
  - Service Personnel will conduct a Services closure meeting to review and confirm the Services have been completed and assist with the transition to Forcepoint Technical Support

Services Obligations of Subscriber:

Prior to the start of and throughout the Services, the Subscriber must be able to provide the following to Services Personnel:

- Valid Forcepoint licenses key
- Access to Forcepoint SQL database and database accounts
- Access to Infrastructure, Network, and Management Resources
- Network topology and application services
- Privileged AD Services Account FUID integration with appropriate rights/permissions
- Access to Products
- Ability to make network changes
- Up to twenty five (25) Test users
- Confirm all Microsoft updates has been applied
- For a ground up build the Subscriber is required to provide all data for configuration before services are scheduled. Services will review and approve configuration prior to beginning the NGFW deployment.
- Subscriber is responsible for the racking of the NGFW equipment
- Subscriber is responsible for all cabling of the NGFW equipment

Package Assumptions

- Services are delivered by remote delivery resources - No onsite delivery element.
- Additional Tuning Packages are available for purchase.
- Services Personnel must receive a written cancellation notice at least twenty-four (24) hours prior to the start of any pre-scheduled Services
- Services will be provided during normal local business hours, Monday – Friday (e.g. 9:00am to 5:00pm)
- Services do not address any other Forcepoint products other than Forcepoint NGFW
- Services in this Package are limited and may not address all of Subscriber's unique requirements
- High availability and Disaster Recovery are not within the scope of this Package
- No High Level Design or Low Level Design documentation to be provided within this Package
- Subscriber should not expect "on-demand" live support outside planned Services dates
- All scripts, tools, notes, know-how and procedures developed by Services Personnel as part of the Services will remain the property of Forcepoint
- Services Personnel will have no obligation to provide Services unless and until Subscriber fulfils all of its Services Obligations
- Subscriber's current Support entitlement will be utilized for Product troubleshooting and escalation
- There is no report, memorandum, or other formal deliverable to be issued in connection with this Proposal

Terms & Conditions

- The Services in this implementation Package are provided pursuant to the Subscription Agreement
- Forcepoint provides the Services "AS IS" and makes no warranties of any kind, express or implied
- Services will be performed in a professional and workmanlike manner, and Services Personnel will comply with all applicable laws in providing the Services
- Services must begin within 90 days of the Order or Subscriber forfeits the implementation Package
- Services must be completed within 6 months from Services Kick-off call or the Order, whichever occurs first, or Subscriber forfeits the implementation Package
- Subscriber's assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Any work or additional hours that, in Services Personnel's reasonable discretion, exceed the scope of Services (including remote or onsite follow up work or troubleshooting unknown issues) will require a mutually agreed upon services contract
- Services and Deliverables within this Package are standard and non-negotiable

Applicable add-on options:

Additional implementation options are available at www.forcepoint.com/QUICKSTART

**FOR MORE INFORMATION OR PRICING, CONTACT YOUR FORCEPOINT
REPRESENTATIVE, PARTNER, OR CALL: +1 800-723-1166**

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About Forcepoint

Forcepoint simplifies security for global businesses and governments. Forcepoint's all-in-one, truly cloud-native platform makes it easy to adopt Zero Trust and prevent the theft or loss of sensitive data and intellectual property no matter where people are working. Based in Austin, Texas, Forcepoint creates safe, trusted environments for customers and their employees in more than 150 countries. Engage with Forcepoint on www.forcepoint.com, Twitter and LinkedIn.