

# Forcepoint Accessibility Conformance Report

VPAT® Version 2.0 - October 2017

Name of Product/Version: Forcepoint Next Generation Firewall  
6.10

Date: May 12, 2021

Public

## Product description:

Forcepoint Next Generation Firewall and Forcepoint NGFW Security Management Center

## Contact information:

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## Notes:

## Evaluation methods used:

Manual testing methods were used when evaluating this product.

## Applicable standards/guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a>	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- ▶ **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- ▶ **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- ▶ **Does Not Support:** The majority of product functionality does not meet the criterion.
- ▶ **Not Applicable:** The criterion is not relevant to the product.
- ▶ **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- ▶ EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- ▶ Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.1 (Web)</li> <li>• 10.2.1 (non-web document)</li> <li>• 11.2.1.1 (Software)</li> <li>• 11.2.2.1 (Closed Functionality Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports with Exceptions</p>	<p>An exception is noted because the application uses tool tips to display text. Tool tips are supported by both the underlying operating system and accessibility tools, such as screen reader software.</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.2 (Web)</li> <li>• 10.2.2 (non-web document)</li> <li>• 11.2.1.2 (Software)</li> <li>• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Not Applicable</p>	<p>Audio and Video content is not present.</p>

<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>1.2.2 Captions (Prerecorded) (Level A)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.3 (Web)</li> <li>• 10.2.3 (non-web document)</li> <li>• 11.2.1.3 (Software)</li> <li>• 11.2.2.3 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Not Applicable</p>	<p>Audio and Video content is not present.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.4 (Web)</li> <li>• 10.2.4 (non-web document)</li> <li>• 11.2.1.4 (Software)</li> <li>• 11.2.2.4 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Not Applicable</p>	<p>Audio and Video content is not present.</p>
<p><u>1.3.1 Info and Relationships (Level A)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.7 (Web)</li> <li>• 10.2.7 (non-web document)</li> <li>• 11.2.1.7 (Software)</li> <li>• 11.2.2.7 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Does Not Support</p>	<p>Programmatic determination is not supported. Most fields do not indicate that they are required until after an attempted commit.</p>

<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>		
<p><u>1.3.2 Meaningful Sequence (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.8 (Web)</li> <li>• 10.2.8 (non-web document)</li> <li>• 11.2.1.8 (Software)</li> <li>• 11.2.2.8 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Does Not Support</p>	<p>Programmatic determination is not supported.</p>
<p><u>1.3.3 Sensory Characteristics (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Not Applicable</p>	<p>The application does not use shape, size, visual location, orientation, or sound to convey meaning.</p>
<p><u>1.4.1 Use of Color (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.10 (Web)</li> <li>• 10.2.10 (non-web document)</li> <li>• 11.2.1.10 (Software)</li> <li>• 11.2.2.10 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Supports with Exceptions</p>	<p>The application uses color as a method of drawing attention and not as the only means of conveying information. When the mouse focus is placed on a colored patch or menu item, an appropriate text message or tool tip (a common graphical user interface function) is displayed for use by accessibility tools.</p>

<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>1.4.2 Audio Control (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.11 (Web)</li> <li>• 10.2.11 (non-web document)</li> <li>• 11.2.1.11 (Software)</li> <li>• 11.2.2.11 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p><b>Not Applicable</b></p>	<p><b>The application does not use audio.</b></p>
<p><u>2.1.1 Keyboard (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.15 (Web)</li> <li>• 10.2.15 (non-web document)</li> <li>• 11.2.1.15 (Software)</li> <li>• 11.2.2.15 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p><b>Does Not Support</b></p>	<p><b>While the standard operating system keyboard shortcuts are applicable and discernible, the application itself provides very limited keyboard-only functionality.</b></p>
<p><u>2.1.2 No Keyboard Trap (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p>	<p><b>Supports</b></p>	<p><b>When keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface.</b></p>

<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>2.2.1 Timing Adjustable (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.17 (Web)</li> <li>• 10.2.17 (non-web document)</li> <li>• 11.2.1.17 (Software)</li> <li>• 11.2.2.17 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>No timed inputs are required.</p>
<p><u>2.2.2 Pause, Stop, Hide (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.18 (Web)</li> <li>• 10.2.18 (non-web document)</li> <li>• 11.2.1.18 (Software)</li> <li>• 11.2.2.18 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>The application does not use moving, blinking, or scrolling information. Auto-updating of information can be paused.</p>
<p><u>2.3.1 Three Flashes or Below Threshold (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.19 (Web)</li> <li>• 10.2.19 (non-web document)</li> <li>• 11.2.1.19 (Software)</li> <li>• 11.2.2.19 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Supports</p>	<p>The application does not contain anything that flashes more than three times in any one second period.</p>

<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>2.4.1 Bypass Blocks (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.20 (Web)</li> <li>• 10.2.20 (non-web document) – Does not apply</li> <li>• 11.2.1.20 (Software) – Does not apply</li> <li>• 11.2.2.20 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs) – Does not apply to non-web docs</b></p>	<p>Supports</p>	<p>The application limits the informative content to a single block per page.</p>
<p><u>2.4.2 Page Titled (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.21 (Web)</li> <li>• 10.2.21 (non-web document)</li> <li>• 11.2.1.21 (Software) - Does not apply</li> <li>• 11.2.2.21 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>All pages within the application have informative titles.</p>
<p><u>2.4.3 Focus Order (Level A)</u>  <b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.22 (Web)</li> <li>• 10.2.22 (non-web document)</li> <li>• 11.2.1.22 (Software)</li> <li>• 11.2.2.22 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Supports</p>	<p>Tab order is meaningful and maintained for pages and dialogs.</p>



<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>		
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.23 (Web)</li> <li>• 10.2.23 (non-web document)</li> <li>• 11.2.1.23 (Software)</li> <li>• 11.2.2.23 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Supports</p>	<p>The purpose of each link can be determined from the link text alone or from hover text.</p>
<p><u>3.1.1 Language of Page (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.27 (Web)</li> <li>• 10.2.27 (non-web document)</li> <li>• 11.2.1.27 (Software)</li> <li>• 11.2.2.27 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Does Not Support</p>	<p>Programmatic determination is not supported.</p>
<p><u>3.2.1 On Focus (Level A)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.29 (Web)</li> <li>• 10.2.29 (non-web document)</li> <li>• 11.2.1.29 (Software)</li> <li>• 11.2.2.29 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Components that receive focus will not trigger an action or change of context.</p>

<p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>3.2.2 On Input (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.30 (Web)</li> <li>• 10.2.30 (non-web document)</li> <li>• 11.2.1.30 (Software)</li> <li>• 11.2.2.30 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>A change of context within the application will only occur when it is obvious to the user (that is, when you click the Save or Cancel button, or create a new element with the New action).</p>
<p><u>3.3.1 Error Identification (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.33 (Web)</li> <li>• 10.2.33 (non-web document)</li> <li>• 11.2.1.33 (Software)</li> <li>• 11.2.2.33 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>When an error occurs, the item that is in error is identified and the error is described to the user in text and often with a visual indicator on the page itself.</p>
<p><u>3.3.2 Labels or Instructions (Level A)</u></p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.34 (Web)</li> <li>• 10.2.34 (non-web document)</li> <li>• 11.2.1.34 (Software)</li> <li>• 11.2.2.34 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Supports</p>	<p>All fields have a corresponding informative label. Many components also have additional information displayed as a hover tool tip.</p>

<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> </ul> <b>602.3 (Support Docs)</b>		
<b>4.1.1 Parsing (Level A)</b> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.37 (Web)</li> <li>10.2.37 (non-web document)</li> <li>11.2.1.37 (Software)</li> <li>11.2.2.37 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> <b>602.3 (Support Docs)</b>	Not Applicable	This is not an application that uses a markup language.
<b>4.1.2 Name, Role, Value (Level A)</b> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.38 (Web)</li> <li>10.2.38 (non-web document)</li> <li>11.2.1.38 (Software)</li> <li>11.2.2.38 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> <b>602.3 (Support Docs)</b>	Does Not Support	The application does not make use of an accessibility API.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live) (Level AA)</b> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5 (Web)</li> <li>10.2.5 (non-web document)</li> <li>11.2.1.5 (Software)</li> <li>11.2.2.5 (Closed Software) – Does not apply</li> </ul>	Not Applicable	The application does not utilize live audio.

<ul style="list-style-type: none"> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>		
<p><u>1.2.5 Audio Description (Prerecorded) (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.6 (Web)</li> <li>• 10.2.6 (non-web document)</li> <li>• 11.2.1.6 (Software)</li> <li>• 11.2.2.6 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Not Applicable</p>	<p>The application does not utilize prerecorded audio.</p>
<p><u>1.4.3 Contrast (Minimum) (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.12 (Web)</li> <li>• 10.2.12 (non-web document)</li> <li>• 11.2.1.12 (Software)</li> <li>• 11.2.2.12 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Supports with Exceptions</p>	<p>Test method: Colour Contrast Analyser</p> <p>The primary working areas of the application meet the contrast standards, but some of the non-working areas such as titles on tabs do not.</p>
<p><u>1.4.4 Resize text (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.13 (Web)</li> <li>• 10.2.13 (non-web document)</li> <li>• 11.2.1.13 (Software)</li> <li>• 11.2.2.13 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Does Not Support</p>	<p>The application does not allow for the resizing of text without the use of assistive technology.</p>

<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>		
<p><u>1.4.5 Images of Text (Level AA)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.14 (Web)</li> <li>• 10.2.14 (non-web document)</li> <li>• 11.2.1.14 (Software)</li> <li>• 11.2.2.14 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs)</b></p>	<p>Supports</p>	<p>The application does not use images of text where actual text is not available.</p>
<p><u>2.4.5 Multiple Ways (Level AA)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.24 (Web)</li> <li>• 10.2.24 (non-web document) – Does not apply</li> <li>• 11.2.1.24 (Software) – Does not apply</li> <li>• 11.2.2.24 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p><b>602.3 (Support Docs) – Does not apply to non-web docs</b></p>	<p>Supports</p>	<p>Pages can be located by traversing menus and there is also a search capability which can be used to access the pages directly.</p>
<p><u>2.4.6 Headings and Labels (Level AA)</u></p> <p><b>Also applies to:</b>  <b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.25 (Web)</li> <li>• 10.2.25 (non-web document)</li> <li>• 11.2.1.25 (Software)</li> </ul>	<p>Supports</p>	<p>Descriptive headings and labels are provided.</p>

<ul style="list-style-type: none"> <li>• 11.2.2.25 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>		
<p><u>2.4.7 Focus Visible (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.26 (Web)</li> <li>• 10.2.26 (non-web document)</li> <li>• 11.2.1.26 (Software)</li> <li>• 11.2.2.26 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Supports</p>	<p>The application will indicate the element that has focus through visual means by highlighting the area around it.</p>
<p><u>3.1.2 Language of Parts (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.28 (Web)</li> <li>• 10.2.28 (non-web document)</li> <li>• 11.2.1.28 (Software) – Does not apply</li> <li>• 11.2.2.28 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	<p>Does Not Support</p>	<p>Programmatic determination is not supported.</p>
<p><u>3.2.3 Consistent Navigation (Level AA)</u></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.31 (Web)</li> <li>• 10.2.31 (non-web document) – Does not apply</li> </ul>	<p>Supports</p>	<p>The application uses a consistent presentation and layout among screens.</p>

<ul style="list-style-type: none"> <li>• 11.2.1.31 (Software) – Does not apply</li> <li>• 11.2.2.31 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs) – Does not apply to non-web docs</p>		
<p><u>3.2.4 Consistent Identification (Level AA)</u></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.32 (Web)</li> <li>• 10.2.32 (non-web document) – Does not apply</li> <li>• 11.2.1.32 (Software) – Does not apply</li> <li>• 11.2.2.32 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs) – Does not apply to non-web docs</p>	<p>Supports</p>	<p>The application keeps identification consistent through the use of common icons and labels.</p>
<p><u>3.3.3 Error Suggestion (Level AA)</u></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.35 (Web)</li> <li>• 10.2.35 (non-web document)</li> <li>• 11.2.1.35 (Software)</li> <li>• 11.2.2.35 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Supports</p>	<p>The application will provide a suggested resolution to an error when possible.</p>

602.3 (Support Docs)		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p><b>Also applies to:</b></p> <p><b>EN 301 549 Criteria</b></p> <ul style="list-style-type: none"> <li>• 9.2.36 (Web)</li> <li>• 10.2.36 (non-web document)</li> <li>• 11.2.1.36 (Software)</li> <li>• 11.2.2.36 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p><b>2017 Section 508</b></p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul> <p>602.3 (Support Docs)</p>	Supports	The application does not allow for financial transactions.

**Table 3: Success Criteria, Level AAA**

Notes: The application has not been evaluated for WCAG level AAA conformance.

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Notes:

**Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	There are many functions that cannot be completed via the keyboard because the user interface controls do not provide enough information to the screen readers.
302.2 With Limited Vision	Supports	The application will work with assistive technologies that provide magnification.
302.3 Without Perception of Color	Supports	The application uses color as a means of drawing attention and not as the only means of conveying information.
302.4 Without Hearing	Supports	The application does not include audio.



302.5 With Limited Hearing	Supports	The application does not include audio.
302.6 Without Speech	Supports	User speech is not required for operation.
302.7 With Limited Manipulation	Supports	The application supports standard input mechanisms.
302.8 With Limited Reach and Strength	Supports	The application supports standard input mechanisms.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The application uses standard interface mechanisms that would be familiar to most individuals.

## Chapter 4: Hardware

Notes: This section is not relevant for this product. This is a software application.

## Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not a platform.
502.2.2 No Disruption of Accessibility Features	Supports	The application does not disable or disrupt accessibility features of the Microsoft Windows operating system and assistive technologies.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	The application provides very limited programmatic exposure.
502.3.2 Modification of Object Information	Does Not Support	The application provides very limited programmatic exposure.
502.3.3 Row, Column, and Headers	Does Not Support	The application provides very limited programmatic exposure.
502.3.4 Values	Does Not Support	The application provides very limited programmatic exposure.

502.3.5 Modification of Values	Does Not Support	The application provides very limited programmatic exposure.
502.3.6 Label Relationships	Does Not Support	The application provides very limited programmatic exposure.
502.3.7 Hierarchical Relationships	Does Not Support	The application provides very limited programmatic exposure.
502.3.8 Text	Does Not Support	The application provides very limited programmatic exposure.
502.3.9 Modification of Text	Does Not Support	The application provides very limited programmatic exposure.
502.3.10 List of Actions	Does Not Support	The application provides very limited programmatic exposure.
502.3.11 Actions on Objects	Does Not Support	The application provides very limited programmatic exposure.
502.3.12 Focus Cursor	Does Not Support	The application provides very limited programmatic exposure.
502.3.13 Modification of Focus Cursor	Does Not Support	The application provides very limited programmatic exposure.
502.3.14 Event Notification	Does Not Support	The application does not make changes in a component's state(s), value, name, description, or boundary, available to assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The application is not a platform.
<i>503 Applications</i>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The application does not override user selected preference settings.
503.3 Alternative User Interfaces	Not Applicable	No alternative user interface is provided.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The application does not include audio.
503.4.2 Audio Description Controls	Not Applicable	The application does not include audio.
<i>504 Authoring Tools</i>	Heading cell – no response required	Heading cell – no response required

<b>504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)</b>	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>504.2.1 Preservation of Information Provided for Accessibility in Format Conversion</b>	<b>Not Applicable</b>	The application is not an authoring tool.
<b>504.2.2 PDF Export</b>	<b>Not Applicable</b>	The application is not an authoring tool.
<b>504.3 Prompts</b>	<b>Not Applicable</b>	The application is not an authoring tool.
<b>504.4 Templates</b>	<b>Not Applicable</b>	The application is not an authoring tool.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
<i>602 Support Documentation</i>	Heading cell – no response required	Heading cell – no response required
<b>602.2 Accessibility and Compatibility Features</b>	<b>Does Not Support</b>	<b>The application does not contain built-in accessibility and compatibility features.</b>
<b>602.3 Electronic Support Documentation</b>	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>602.4 Alternate Formats for Non-Electronic Support Documentation</b>	<b>Supports</b>	<b>Product support documentation is available in electronic portable document format (PDF) and HTML format is included in the application. Standard operating system accessibility features can be used to render the PDFs in alternative formats, such as text-to-speech readers.</b>
<i>603 Support Services</i>	Heading cell – no response required	Heading cell – no response required
<b>603.2 Information on Accessibility and Compatibility Features</b>	<b>Does Not Support</b>	<b>The application does not contain built-in accessibility and compatibility features.</b>
<b>603.3 Accommodation of Communication Needs</b>	<b>Supports</b>	<b>Technical support is available via telephone, web, and email.</b>

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Notes:

## Chapter 4: 4.2 Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	There are many functions that cannot be completed via the keyboard because the user interface controls do not provide enough information to the screen readers.
4.2.2 Usage with limited vision	Supports	The application will work with assistive technologies that provide magnification.
4.2.3 Usage without perception of colour	Supports	The application uses color as a means of drawing attention and not as the only means of conveying information.
4.2.4 Usage without hearing	Supports	The application does not include audio.
4.2.5 Usage with limited hearing	Supports	The application does not include audio.
4.2.6 Usage without vocal capability	Supports	User speech is not required for operation.
4.2.7 Usage with limited manipulation or strength	Supports	The application supports standard input mechanisms.
4.2.8 Usage with limited reach	Supports	The application supports standard input mechanisms.
4.2.9 Minimize photosensitive seizure triggers	Supports	There are no blinking texts, objects, or other elements that violate this requirement.
4.2.10 Usage with limited cognition	Supports	The application uses standard interface mechanisms that would be familiar to most individuals.
4.2.11 Privacy	Supports	The application does not make use of a user's personal information.

## Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>5.1 Closed functionality</i>	Heading cell – no response required	Heading cell – no response required
<i>5.1.2 General</i>	Heading cell – no response required	Heading cell – no response required
<i>5.1.2.1 Closed functionality</i>	See 5.2 through 13	See information in 5.2 through 13
<i>5.1.2.2 Assistive technology</i>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<i>5.1.3 Non-visual access</i>	Heading cell – no response required	Heading cell – no response required
<b>5.1.3.1 General</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.2 Auditory output delivery including speech</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.3 Auditory output correlation</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.4 Speech output user control</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.5 Speech output automatic interruption</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.6 Speech output for non-text content</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.7 Speech output for video information</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.8 Masked entry</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.9 Private access to personal data</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.10 Non-interfering audio output</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.11 Private listening</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.12 Speaker volume</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.13 Volume reset</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.14 Spoken languages</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>

<b>5.1.3.15 Non-visual error identification</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.3.16 Receipts, tickets, and transactional outputs</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.4 Functionality closed to text enlargement</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.1.5 Visual output for auditory information</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<i>5.1.6 Operation without keyboard interface</i>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
<b>5.1.6.2 Input focus</b>	<b>Not Applicable</b>	<b>The application does not have closed functionality.</b>
<b>5.2 Activation of accessibility features</b>	<b>Not Applicable</b>	<b>The application has no specific accessibility features.</b>
<b>5.3 Biometrics</b>	<b>Supports</b>	<b>The application does not make use of biometric characteristics.</b>
<b>5.4 Preservation of accessibility information during conversion</b>	<b>Not Applicable</b>	<b>The application has no specific accessibility features.</b>
<i>5.5 Operable parts</i>	Heading cell – no response required	Heading cell – no response required
<b>5.5.1 Means of operation</b>	<b>Not Applicable</b>	<b>This is a software application and it does not have operable parts.</b>
<b>5.5.2 Operable parts discernibility</b>	<b>Not Applicable</b>	<b>This is a software application and it does not have operable parts.</b>
<i>5.6 Locking or toggle controls</i>	Heading cell – no response required	Heading cell – no response required
<b>5.6.1 Tactile or auditory status</b>	<b>Not Applicable</b>	<b>This is a software application and it does not have locking or toggling mechanisms.</b>
<b>5.6.2 Visual status</b>	<b>Not Applicable</b>	<b>This is a software application and it does not have locking or toggling mechanisms.</b>
<i>5.7 Key repeat</i>	<b>Not Applicable</b>	<b>The application does not have built-in key repeat functionality.</b>
<b>5.8 Double-strike key acceptance</b>	<b>Not Applicable</b>	<b>This is a software application and it does not have specific hardware associated with it.</b>
<b>5.9 Simultaneous user actions</b>	<b>Supports</b>	<b>The application does not require simultaneous user actions.</b>

## Chapter 6: ICT with Two-Way Voice Communication

Notes: This section is not relevant for this product. The application does not support two-way voice communication.

## Chapter 7: ICT with Video Capabilities

Notes: This section is not relevant for this product. The application does not include video capabilities.

## Chapter 8: Hardware

Notes: This section is not relevant for this product. This is a software application.

## Chapter 9: Web (see WCAG 2.0 section)

Notes:

## Chapter 10: Non-web Documents

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	<b>The application does not contain multimedia content.</b>
10.2.40 Audio description timing	Not Applicable	<b>The application does not contain multimedia content.</b>

## Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.3.2.3 Use of accessibility services</b>	<b>Does Not Support</b>	<b>The application does not make use of accessibility services.</b>
<b>11.3.2.4 Assistive technology</b>	<b>Not Applicable</b>	<b>The application is not assistive technology.</b>
<b>11.3.2.5 Object information</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.6 Row, column, and headers</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.7 Values</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.8 Label relationships</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.9 Parent-child relationships</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.10 Text</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.11 List of available actions</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.12 Execution of available actions</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.13 Tracking of focus and selection attributes</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.14 Modification of focus and selection attributes</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.15 Change notification</b>	<b>Does Not Support</b>	<b>The application does not make changes in a component's state(s), value, name, description, or boundary, available to assistive technology.</b>
<b>11.3.2.16 Modifications of states and properties</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<b>11.3.2.17 Modifications of values and text</b>	<b>Does Not Support</b>	<b>The application provides very limited programmatic exposure.</b>
<i>11.4 Documented accessibility usage</i>	Heading cell – no response required	Heading cell – no response required



11.4.1 User control of accessibility features	Not Applicable	The application is not a platform.
11.4.2 No disruption of accessibility features	Supports	The application does not disable or disrupt accessibility features of the Microsoft Windows operating system and assistive technologies.
11.5 User preferences	Supports	The application does not override user-selected preference settings.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	The application is not an authoring tool.
11.6.4 Repair assistance	Not Applicable	The application is not an authoring tool.
11.6.5 Templates	Not Applicable	The application is not an authoring tool.

## Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does Not Support	The application does not contain built-in accessibility and compatibility features.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	The application does not contain built-in accessibility and compatibility features.
12.2.3 Effective communication	Supports	Technical support is available via telephone, web, and email.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section

## Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: This section is not relevant for this product. The application does not provide relay or emergency service access.

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