



Certified Forcepoint Services Professional

Partner Training

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Forcepoint Proprietary

Certified Forcepoint Services Professional

Services Professionals are the technical experts that help ensure the expected value of a Forcepoint product is delivered to the customer. These professionals typically manage the technical relationships with their customers early in the customer journey and perform the implementation and configuration of Forcepoint solutions in a customer's operational setting specific to the customer's needs and requirements. As solutions are adopted and optimized in the customer's production environment, the Services Professional may also be a resource to assist the with troubleshooting and issue resolution.

To support Services Professionals with their development needs, so they are ready to perform to their responsibilities, Forcepoint offers a three-level Services Professional certification learning plan for six different Forcepoint product lines. Services Professionals may pursue certification for one or multiple product lines.

Completing all three levels (including successfully passing the associated certifications) of the Services Professional learning plans for a Forcepoint product is one step in the process that allows your company to become a Forcepoint Accredited Services Partner (ASP). The certifications alone do not authorize you or your company to deliver services on Forcepoint products, only accreditation in the ASP does. All other requirements must be met before your company will be recognized as an Accredited Services Partner. More information about the **ASP Program can be found here: <https://www.forcepoint.com/partners/forcepoint-accredited-services-partner-program>**

Level 1

The first level of Services Professional Certification provides an overview of the solution area, the security challenges it addresses, as well as key configurations and deployment options.

Learning Plan Names:

- Certified **Forcepoint Email Security** Services Professional-Level
- Certified **Forcepoint Web Security** Services Professional-Level 1
- Certified **Forcepoint NGFW** Services Professional-Level 1
- Certified **Forcepoint DLP** Services Professional-Level 1
- Certified **Forcepoint CASB** Services Professional-Level 1
- Certified **Insider Threat** Services Professional-Level 1

Certified Forcepoint Email Security Services Professional-Level 1**Total Run Time:** 1.7 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint Email Security	28 min
Forcepoint Email Security Key Configurations	15 min
Forcepoint Email Security Deployment Before & After	15 min

Certified Forcepoint NGFW Services Professional-Level 1**Total Run Time:** 1.75 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint NGFW	20 min
Forcepoint NGFW Key Configurations	20 min
Forcepoint NGFW Deployment Before & After	20 min

Certified Forcepoint DLP Services Professional-Level 1**Total Run Time:** 2.7 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint DLP	38 min
PRODUCT OVERVIEW: Dynamic Data Protection	20 min
Forcepoint DLP Key Configurations	15 min
Forcepoint DLP Deployment Before & After	45 min

Certified Forcepoint Web Security Services Professional-Level 1**Total Run Time:** 1.65 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint Web Security	24 min
Forcepoint Web Security Key Configurations	15 min
Forcepoint Web Security Deployment Before & After	15 min

Certified Forcepoint CASB Services Professional-Level 1**Total Run Time:** 1.5 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint CASB	24 min
Forcepoint CASB Key Capabilities	24 min

Certified Insider Threat Services Professional-Level 1**Total Run Time:** 1.5 hours

Course Name	Duration
What is Human Centric Cyber Security?	24 min
What is Human Centric Cyber Security: Whiteboard Session	21 min
PRODUCT OVERVIEW: Forcepoint Insider Threat	21 min
Forcepoint Insider Threat Key Components	15 min
Forcepoint Insider Threat Deployment Form Factors	10 min

Level 2

Forcepoint Certified Administrator

Forcepoint Certified Administrator courses are focused on enabling the Services Professional to perform the role that administers the product's core functions in a customer's operational environment. For each Administrator course, attendees will learn the fundamental concepts, terms, technologies and processes needed to:

- Configure
- Administer
- Create and Deploy Policy
- Manage
- Support
- Report

These courses are offered in multiple delivery modalities:

1. Classroom Instructor-Led (with hands-on labs)
2. Virtual Instructor-Led (with hands-on labs)
3. E-Learning (no hands-on labs) *Does not qualify for Level 3 System Engineer pre-requisite certification.*

At the completion of the course, learners who attended an instructor-led Administrator course (option 1 or 2 above) are given the opportunity to complete a multiple-choice certification exam to earn the title of "Forcepoint Certified Administrator" for the chosen product. This certification option is not available for learners who attend the e-learning option.

Forcepoint Certified Administrator Learning Plan Names

- Forcepoint Email Security Administrator
- Forcepoint Web Security Administrator
- Forcepoint NGFW Administrator
- Forcepoint DLP Administrator
- Forcepoint CASB Administrator
- Forcepoint Insider Threat Administrator

An additional learning plan for Forcepoint Cloud Email/Web Security Administrator are available as an option for Forcepoint Email and Web Security learners who will also be administering Cloud Email/Web solutions.

More information about each course, including a data sheet for the course and purchase/registration information can be found on <https://www.forcepoint.com> under the "Support and Training" menu option. Alternatively, you can contact your Forcepoint Channel Account Manager.

Level 3

Forcepoint System Engineer

Forcepoint Certified System Engineer is advanced level product training and is focused on enabling Services Professionals perform complete implementations of a Forcepoint product in a customer's operational environment. Attendees must complete the Level 2 - Forcepoint Certified Administrator training for the same product as a pre-requisite for the System Engineer course. For each System Engineer course, attendees will build expertise in the advanced concepts, terms, technologies and processes needed to:

- Plan/Size the implementation
- Install the product
- Set Policy structure & configuration
- Perform Advanced Deployment
- Perform Advanced Configuration (HA, endpoints where applicable)
- Complete the solution integration
- Tune the implementation
- Troubleshoot the implementation

At the completion of the course, learners are given the opportunity to complete a multiple-choice exam along with a hands-on proctored exam to earn the title of "Forcepoint Certified System Engineer" for the chosen product.

Forcepoint Certified System Engineer Learning Plan Names

- Forcepoint Email Security System Engineer
- Forcepoint Web Security System Engineer
- Forcepoint NGFW System Engineer
- Forcepoint DLP System Engineer
- Forcepoint CASB System Engineer
- Forcepoint Insider Threat System Engineer

More information about each course, including a data sheet for the course and purchase/registration information can be found on <https://www.forcepoint.com> under the "Support and Training" menu option. Alternatively, you can contact your Forcepoint Channel Account Manager.

Questions about Forcepoint Services Professional or other Forcepoint training?
Contact Forcepoint Technical Learning Services at learn@forcepoint.com