



Forcepoint Email Security

CERTIFIED ADMINISTRATOR ELEARNING COURSE

COURSE DATASHEET

Protecting the human point.

Forcepoint Email Security

COURSE OVERVIEW

In this online e-learning training course, you will learn how to install, configure, administer, and support the Forcepoint Email Security appliance. Through instructional content, demonstrations, and hands-on lab practice exercises, you will learn the requirements and recommendations to successfully deploy Forcepoint Email Security in a variety of network environments. You will develop skills in creating email policies, reducing the amount of spam messages, configure email encryption, incident management, reporting, and system architecture and maintenance.

AUDIENCE

- System administrators, network security administrators, IT staff
- Sales Engineers, consultants, implementation specialists
- Forcepoint Channel Partners

COURSE OBJECTIVES

- Describe the key capabilities of Forcepoint Email Security
- Understand the required and add-on components
- Understand multiple deployment scenarios
- Perform initial setup configurations
- Configure connection level controls and message properties
- Create policies to fulfil various organization needs
- Understand the difference between various block/permit lists
- Configure email DLP policies, rules, and actions
- Configure and customize PEM portal
- Trigger email and transport layer encryption methods
- Schedule, run, and interpret reports and configure message logs
- Illustrate how to perform appliance system upgrades and disaster recovery procedures

PREREQUISITES FOR ATTENDANCE

- General understanding of system administration and Internet services.
- Basic knowledge of networking and computer security concepts.
- A computer that meets the requirements noted at the end of this document.

CERTIFICATION EXAMS

This course prepares you to take and pass the Certified Forcepoint DLP Administrator Exam. The exam can be purchased separately at a rate of \$100. If you would like to take the certification exam following completion of the eLearning course, please contact salestraining@forcepoint.com for purchase details.

Format:

Computer based e-Learning

Duration:

8 hours of content

Price:

\$600 USD non-discountable

Language:

English

COURSE OUTLINE

Module 1: Forcepoint Email Security Course Overview

- Welcome to the course
- Understand and prepare to use the virtual training environment

Module 2: Forcepoint Email Security features and new features

- Communicate the Email Security key features
- Articulate Email Security key benefits and differentiators from other email security products
- Describe the Email Security Hardware Platform and Virtualization options
- Identify the appropriate installation method and sizing requirements to follow
- Describe the components of the Email Security and its supported platforms
- Administer the Appliance management tools

Module 3: Understanding the Product Deployment

- Describe a high-level overview of email delivery with the security appliance
- Plan for appliance and email server network integration
- Configure physical and/or virtual appliance settings and plan for network host name and routing
- Review and Configure Appliance Internal Daemons
- Identify and Configure Communication Points With External Services
- Review Planned Hardware Resources and User Loads

Module 4: Getting Started with Forcepoint Email Security

- Describe the Fundamental Email Security Concepts and System Usage Models
- Setup the Email Security System and Review First Boot procedures
- Customize the Forcepoint Manager Console and Integrate the Email Module
- Complete Initial V-Series Appliance Configuration and Install Manager Console

Module 5: Setting Up Email Security Users

- Configure User Directories and Customized User Groups
- Describe Domain Group Integration with Active Directory server
- Define User Directories for Authentication within Domain
- Define A User Directory Filter For Specific Users and Groups

Module 6: Defining Email Routing

- Describe Email Routing Usage
- Define User Directories for Routing and Authentication
- Configure Email Routing on Exchange Server
- Direct Outbound Emails To Email Security via Smart Host
- Verify Outbound Email delivery to Remote Recipients



Module 7: Managing Traffic - Antispam Related Configurations

- Explain the Pre-Filtering Concept and Bulk Email Elimination Tools
- Describe the Message Processing Flow for an SMTP system
- Create a Global IP Block List and edit the Trusted Host List
- Configure usage model for Real-Time Black List and Reputation Service checks
- Integrate Reverse DNS Lookup and Sender Policy Framework checks
- Verify Recipient Validation and Implement Directory Harvest Attack Prevention
- Determine whether SMTP Authentication is a suitable resource for your organization

Module 8: Managing Traffic – Advanced Configurations

- Identify supported SMTP Port usage for appliance and hybrid modes
- Configure IP Address Group for Trusted and Allowed systems
- Enable SMTP VRFY command on the test system
- Explain how the System Administrator manages the Message Quarantine
- Describe the differences in permissions between Trusted IP and Allow Access List
- Enable and Monitor the Appliance Quarantine system
- Enable the Archive queue and move it to a remote SAMBA share

Module 9: Configuring Email Security Policies

- Understand how Email Policy Flow, Types, and Conditions affect message flow
- Describe the Policies combine Rules, Filters and Actions in the Email Security appliance
- Configure default Action Types and Options
- Configure the Integration and Merging of Message Action Options
- Integrate Data Loss Protection (DLP) Tools with Email Security appliance
- Configure the Global IP and Global Address Permit Lists
- Verify policy behavior with test message generation tool
- Configure Email Security Antivirus and Antispam policy and verify detection
- Configure Email Data Loss Protection (DLP) action and policy rules
- Confirm Email DLP functionality with test message capture and log reviews

Module 10: Personal Email Manager (PEM)

- Understand Personal Email Manager (PEM) architecture and use cases
- Configure the PEM portal and complete PEM configurations
- Describe Admin vs end user PEM and Quarantine activities
- Customize PEM Notification message and schedule
- Differentiate between Personal and Global address block/permit lists
- Perform Advanced PEM Configuration for key user accounts
- Manage Multiple Mailboxes within PEM portal

Module 11: Advanced Configurations

- Configure the Email Sandbox Module and test its performance on test messages
- Analyze how Secure Message Delivery and Transport Layer Security increase message security
- Identify Traffic Shaping parameters and customize URL Sandbox solutions



- Configure Secure Message Delivery for Email and DLP modules
- Verify Secure Message Delivery via Secure Portal message pickup
- Describe the Secure Message Delivery End User Experience for an external recipient

Module 12: Email Security Maintenance and Reporting

- Describe the overall requirements for Log Database Rollover and Maintenance
- Identify how Dashboard tools, Health Alerts, and Logs indicate appliance performance
- Activate and customize the Email Security Real-Time Monitor
- Manage the Presentation Reports and the Reporting Engine tools
- Explore Log Server Architecture and Database Partition Rollover and Deployment

Module 13: Course Review of all Modules

- Brief review of all course modules
- Discussion of remaining questions, and overall Question / Answer session
- Homework and Next Steps discussions for new or upgrade customers

**To attend this web based course, you must have a computer with:*

- A high-speed internet connection
- An up to date web browser
- Adobe Flash web browser plug in
- PDF Viewer
- Speakers and microphone or headset

A separate tablet or eBook reader is also recommended for the course and lab book delivery. Test your connection to an Adobe Connect virtual class environment [here](#).

TERMS AND CONDITIONS

- eLearning's are delivered as computer-based training—no onsite delivery element
- eLearning's are limited and may not address all of your unique requirements
- The training services in this course are provided pursuant to the Subscription Agreement
- Forcepoint provides the training "AS IS" and makes no warranties of any kind, express or implied
- eLearning's courses must be completed within 6 months from purchase or the course is forfeited
- Assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Forcepoint trainings are standard and non-negotiable

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Questions about Forcepoint training? Contact Forcepoint Technical Readiness and Training at salestraining@forcepoint.com

