



FORCEPOINT STONESOFT IMPLEMENTATION

Basic

PART NUMBER: NGFWIMLC-X-XX00-N

Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of the Forcepoint STONESOFT solution (the “Products”), Forcepoint offers the following basic implementation services package (“Package”). This Package identifies some of the activities typically involved with the implementation of Products.

Deliverables and Responsibilities

Detailed Statement of Services:

Forcepoint employees, agents, and/or contractors (“Services Personnel”) will assist Subscriber with the performance of the following activities with respect to the Products in accordance with Forcepoint recommended engineering practices (“Services”):

- Pre-Implementation
 - Services Kick-off call between Subscriber and Services Personnel
 - Note: Services Personnel will contact the Subscriber within ten (10) business days of the order being processed to schedule the Services Kick-off call
 - Review scope of Package
 - Establish Services schedule

- Implementation of the Product
 - Services Personnel will assist the Subscriber with the implementation of the Product, as follows:
 - Creation and validation of design diagrams and design analysis
 - Creation of onsite checklists to help the client prepare for the onsite engagement
 - Support the completion of the following activities within the framework of the environment size:
 - Stonesoft Appliance Stand-up
 - SMC Installation and Configuration
 - Configure Firewall Engines
 - Create up to 100 elements
 - Add up to 5 users
 - Add basic alerts
 - Create Daily Firewall Summary Report
 - Standard Inspection Policy Set up
 - Standard Access Rules created
 - Up to 100 Access/NAT Rules
 - Knowledge Transfer
 - Generic Systems and Architecture Overview
 - System Navigation
 - Rule/Policy Creation
 - User/Group Creation
 - Local Events
 - Alerting and Settings
 - Basic Reporting and Workflow

- Services Personnel will use commercially reasonable efforts to assist with the troubleshooting and correcting of obstacles identified during the Services

- Services Closure Meeting
 - Service Personnel will conduct a Services closure meeting to review and confirm the Services have been completed and assist with the transition to Forcepoint Technical Support

Services Obligations of Subscriber:



Prior to the start of and throughout the Services, the Subscriber must be able to provide the following to Services Personnel:

- A completed Questionnaire prior to or at the Services Kick-off call, if required by Services Personnel
- Forcepoint licenses
- Active Directory service account
- Scheduled architecture downtime as required
- Availability of infrastructure, management, and network resources and personal

Throughout the Services, Subscriber will promptly provide all resources and licenses to Services Personnel to allow Services Personnel to deliver the Services.

Package Assumptions

- 1 Security Management Console and 1 Log Server, 1 Firewall either as a single node or a 2 node cluster
- No Custom signatures
- Up to 40 hours in Services
- All Services will be performed remotely
- Travel, if applicable, must be scheduled a minimum of 14 days in advance
- The services within this offering are provided as described, with no changes

Terms & Conditions

- The Services in this implementation Package are provided pursuant to the Subscription Agreement
- Forcepoint provides the Services “AS IS” and makes no warranties of any kind, express or implied
- Services will be performed in a professional and workmanlike manner, and Services Personnel will comply with all applicable laws in providing the Services
- Services must begin within 90 days of the Order or Subscriber forfeits the implementation Package
- Services must be completed within 6 months from Services Kick-off call or the Order, whichever occurs first, or Subscriber forfeits the implementation Package
- Subscriber’s assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Any work or additional hours that, in Services Personnel’s reasonable discretion, exceed the scope of Services (including remote or onsite follow up work or troubleshooting unknown issues) will require a mutually agreed upon services contract
- Services and Deliverables within this Package are standard and non-negotiable

Applicable add-on Options

- Additional implementation options are available at www.forcepoint.com/QUICKSTART
 - **FOR MORE INFORMATION OR PRICING, CONTACT YOUR FORCEPOINT REPRESENTATIVE, PARTNER,**

