
Forcepoint Implementation Datasheet

**Package: Forcepoint ONE Web Protection
Implementation - Basic Complexity**

Part Number: ONEWIMLC

Forcepoint

Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of the Forcepoint ONE Web Protection solution (the “Products”), Forcepoint offers the following implementation services package (“Package”). This Package identifies some of the activities typically involved with the implementation of Products.

Deliverables and Responsibilities

Detailed Statement of Services:

Forcepoint employees, agents, and/or contractors (“Services Personnel”) will assist Subscriber with the performance of the following activities with respect to the Products in accordance with Forcepoint recommended engineering practices (“Services”):

Pre-Implementation:

- Project Kick-off Planning Meeting – Remote
 - Services Personnel requires a minimum of three (3) weeks from the Project Kick-off Planning Meeting to provide Services pursuant to this Package
- Review scope of the Package
- Establish Services schedule
- Confirm critical use case
- Plan the Product implementation into Subscriber’s environment
 - SWG
 - CASB
- Production tenant registration by Forcepoint Services Personnel
- Password email is sent to the Subscriber directly
- Walkthrough of Forcepoint ONE admin portal
- Discuss use case requirements
- Discuss Firewall allow list requirements and provide domains for allow list

Secure Web Gateway (SWG) Implementation

- Services Personnel will assist Subscriber with performing implementation on the following:
 - Ensure required Forcepoint ONE domains are allow listed on the firewall and AV solutions.
 - SWG web browsing policy setup
 - Configure web policies to monitor per use case:
 - Adult sites, gambling, illegal drugs, etc,
 - Deny access to unsanctioned applications
 - Prevent upload of sensitive data to unsanctioned cloud storage applications
 - Configure SWG agent login method
 - Automated rollout of SWG agent (Windows/Mac)
 - Configure single subordinate CA certificate
 - Configure agent auto-updates on supported endpoints
 - Configure up to three (3) pre-defined policies including DLP
 - Configure Shadow IT Reporting

Cloud Access Security Broker (CASB) Implementation

- Services Personnel will assist Subscriber with performing implementation on the following:
 - Configure Forcepoint ONE Admin Login Policy (admin group/IP/access/timeout set).
 - Configure Global Multi-Factor Authentication, if applicable
 - Set up Multi Factor Authentication for all required users (at minimum Admins)
 - Provision User AD sync via agent/auto-provisioning
 - AD configuration for User Source Details
 - IDP setup (Azure, Ping, ADFS, Okta, etc.) if required
 - Application onboarding:
 - No more than a total of one (1) currently pre-defined supported application to be deployed with Forcepoint ONE CASB in inline mode
 - Configure user access to application via Forcepoint SWG, if applicable

Policy Configuration

- Services Personnel will assist Subscriber with policy configuration up to the following:
 - Configure up to two (2) custom policies across SWG or CASB

Functional Testing and Knowledge Transfer

- Services Personnel will assist Subscriber with performing post-implementation functional testing and provide informal knowledge transfer, on the following:
 - Standard system and architecture overview
 - System navigation
 - Custom rule/policy creation of deployed policies
 - Local events, alerting and settings
 - Basic reporting and workflow
 - Common product issues and resolution
 - Relevant logs and debug options

Services Closure Meeting

- Service Personnel will conduct a Services closure meeting to review and confirm the Services have been completed and assist with the transition to Forcepoint Technical Support

Services Obligations of Subscriber:

Prior to the start of and throughout the Services, the Subscriber must be able to provide the following to Services Personnel:

- Access to make firewall changes
- Cloud application(s) resource
- Infrastructure resource
- Access to Products
- Reverse proxy prerequisites:
 - *If required, each one of the applications should be configured with supported IDP Solution prior to engagement, in a fully working state for Single Sign On (SSO).*
- Throughout the Services, Subscriber will promptly provide all resources and licenses to Services Personnel to allow Services Personnel to deliver the Services.

Package Assumptions

- Services are delivered by remote delivery resources - No onsite delivery element
- Services will be provided during normal local business hours, Monday – Friday (e.g. 9:00am to 5:00pm)
- Services do not address any other Forcepoint products other than Forcepoint ONE Cloud Protection
- Services only include current pre-defined applications; upon Subscriber request, Forcepoint will provide a list of those currently mapped applications
- Services in this Package are limited and may not address all of Subscriber's unique requirements
- Subscriber should not expect "on- demand" live support outside planned Services dates
- All scripts, tools, notes, know-how and procedures developed by Services Personnel as part of the Services will remain the property of Forcepoint
- Services Personnel will have no obligation to provide Services unless and until Subscriber fulfils all of its Services Obligations
- Subscriber's current Support entitlement will be utilized for Product troubleshooting and escalation
- No High Level Design or Low Level Design documentation to be provided within this Package
- RBI configuration is based on license purchased
- API Scanning is out of scope of this package

Terms & Conditions

- The Services in this implementation Package are provided pursuant to the Subscription Agreement
- Forcepoint provides the Services "AS IS" and makes no warranties of any kind, express or implied
- Services will be performed in a professional and workmanlike manner, and Services Personnel will comply with all applicable laws in providing the Services
- Services must begin within 90 days of the Order or Subscriber forfeits the implementation Package
- Services must be completed within 6 months from Services Kick-off call or the Order, whichever occurs first, or Subscriber forfeits the implementation Package
- Subscriber's assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Any work or additional hours that, in Services Personnel's reasonable discretion, exceed the scope of Services (including remote or onsite follow up work or troubleshooting unknown issues) will require a mutually agreed upon services contract
- Services and Deliverables within this Package are standard and nonnegotiable

Applicable add-on options

- Additional implementation options are available at www.forcepoint.com/QUICKSTART
 - **FOR MORE INFORMATION OR PRICING, CONTACT YOUR FORCEPOINT REPRESENTATIVE, PARTNER, OR CALL: +1 800-723-1166**



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About Forcepoint

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